

# Guide for Visiting Youth Hockey Teams

*To understand our full complement of COVID-19 related restrictions and protocols, please refer to our re-opening plan in the COVID-19 section at [keeneice.com](https://keeneice.com). These restrictions will evolve and be updated from time-to-time. Our hope is to be able to loosen restrictions over a period of time but at present, our top priority is to remain open for our ice users and to be cooperative commercial members of our civic community in preventing the spread of COVID-19. Highlights of the most relevant guidance pertaining to visiting youth hockey teams are as follows:*

- **Our arena is CLOSED to spectators;** The lobby is closed and the bleachers are closed. For youth hockey games, **ONE** parent or guardian is allowed in the building while their child is playing. This is not a family outing; additional parent/guardians/friends/family are not welcome. Persons who are not welcome in the building may always watch the games on LiveBarn. Parents who are in the building while their child is playing will stand at a socially distanced “orange dot” located around the boards of the rink; this is really simple- find a dot and stay there, “sharing of dots” is not allowed, no gathering or chatting. Face masks will remain on at all times. Parents who are unable or unwilling to follow these straight-forward directions will be asked to leave the building. We are open and operating for your child’s playing experience, not for your viewing experience.
- Visitors may not enter the building until 15 minutes before gametime. It is entirely predictable that it might be cold outside during the winter; this will not motivate us to allow people to enter the building early. Plan ahead.
- Visiting teams may not bring pucks to the arena; Keene ICE provides pucks for all teams. Leave your pucks in your car.
- Locker rooms are open for visiting teams to change in; face masks must be worn at all times in the locker room until actually going to the ice. Showers are not currently available; rest rooms in the lobby are open but water fountains are not.
- Girls playing on predominantly boys teams may change in the locker room assigned to their team or they may use the party room which has been modified to accommodate players changing. Locker room “A” is not available. Ask on-site staff for directions.
- Before entering our arena, visitors must complete our daily screening in order to comply with the Governor’s Emergency Order #40. This is a process very similar to what is used at most rinks in NH. On the day of your visit, go to <https://keeneice.icovidscreen.com/visitors> and complete our questionnaire; persons who are welcome in the building will receive a Qr code that they will use to enter the building and to record their temperatures. Persons unwilling to complete the screening or who knowingly submit false information will be prohibited from entering the building. Qr codes are specific to each day and unique to each visitor.
- If you have additional questions in advance of your team’s visit to Keene ICE, please contact [beth@keeneice.com](mailto:beth@keeneice.com) or [bobby@keeneice.com](mailto:bobby@keeneice.com)